ISSUE | CLIENT REQUIREMENTS

The client wants to implement the Quality Management Bundle to effectively process and record Quality Assurance data and associate data to other business records in their NetSuite environment.

They also have specific requirements around the processing of items inspection:

a. Inspections needs to be done in a specific location regardless of where the items were received
b. A quality inspection is needed for 'first time received' items – for every vendor.

SOLUTION DESIGN | IMPLEMENTATION

▶ Installed and Configure Quality Management Bundle
▶ Created Quality Management records and associated them to item records
▶ Designed and created customizations for additional business requirements:

a. Developed scripts that:
- Automatically updated location value on Item receipts if items on them has Quality specification context record that requires quality inspection in a particular location
- Added a Quality Specification Context record to the item immediately after creation
- Added a new vendor or a certain type to the same Quality Specification Context record as above
- Removed vendor from Quality Specification Context record after a purchase and receipt has been made to the applicable vendor and the item purchased was already inspected.

BENEFITS ACHIEVED

✔ Client was able to use Quality management application to process, record, and report inspection records and Data Quality records in NetSuite directly associated with the items records and transactions.

✔ By utilizing the customization designed, the customer was able to restrict the Inspection process to a designated location, which aligns with their actual physical inspection of products. This reduces manual work of performing additional transfer of items when item receipts are created from a different location that is not setup for inspection.

✔ This customization automated the creation of Quality specification records for newly created items and recognized the need for inspection when the items are purchased from a Vendor for the first time. This prevents user error and accidentally missing inspections for newly acquired items from Vendors, which improves their quality assurance process.

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